

Nondiscrimination Notice

It's Important We Treat You Fairly

That's why we follow federal civil rights laws in our health programs and activities. We don't discriminate, exclude people, or treat them differently on the basis of race, color, national origin, sex, age or disability.

Discrimination Complaints



If you think we failed to offer these services or discriminated based on race, color, national origin, age, disability, or sex, you can file a complaint, also known as a grievance.

You can file a complaint with our Compliance Coordinator in writing to:

Compliance Coordinator

P.O. Box 27401

Mail Drop VA2002-N160

Richmond, VA 23279



You can request complaint forms from the U.S. Department of Health and Human Services by writing to:

Office for Civil Rights

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

Or call 800-368-1019 | TDD 800-537-7697